

A Detailed Guide About Tally Prime



TallyPrime

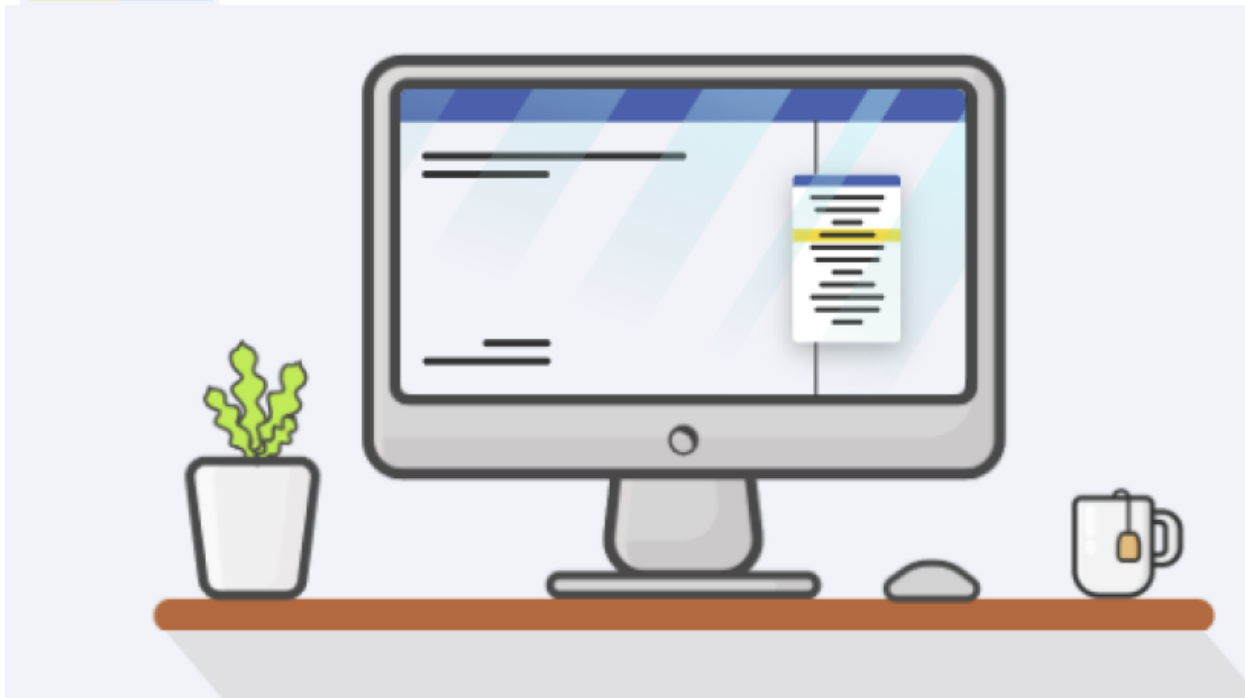
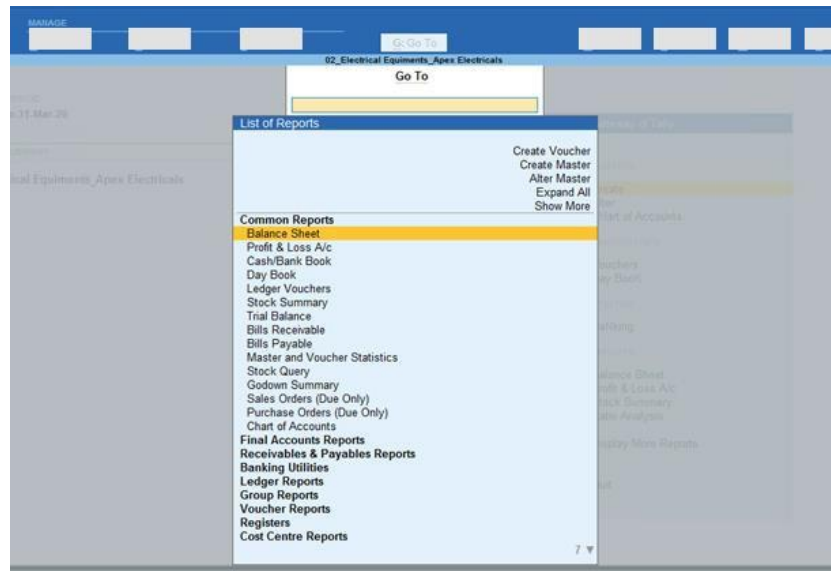


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1. Whats new in Tally Prime?

A. Go to Feature



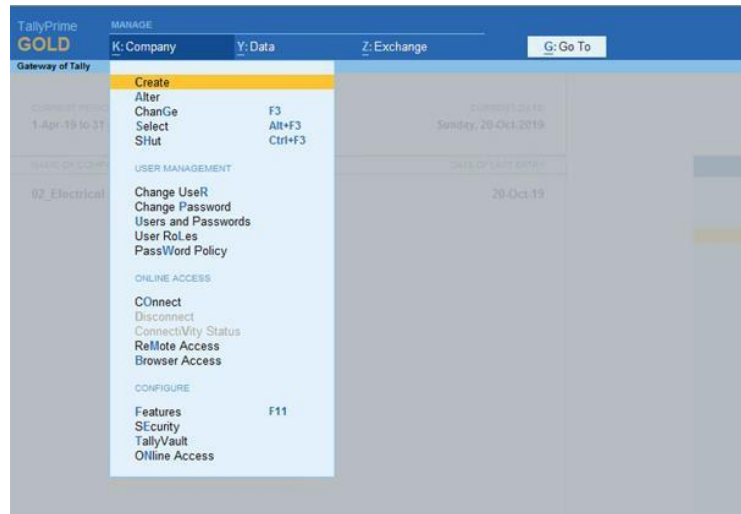
Self-Discover and seamlessly navigate through business reports by searching through Go to feature.

B. Exception report



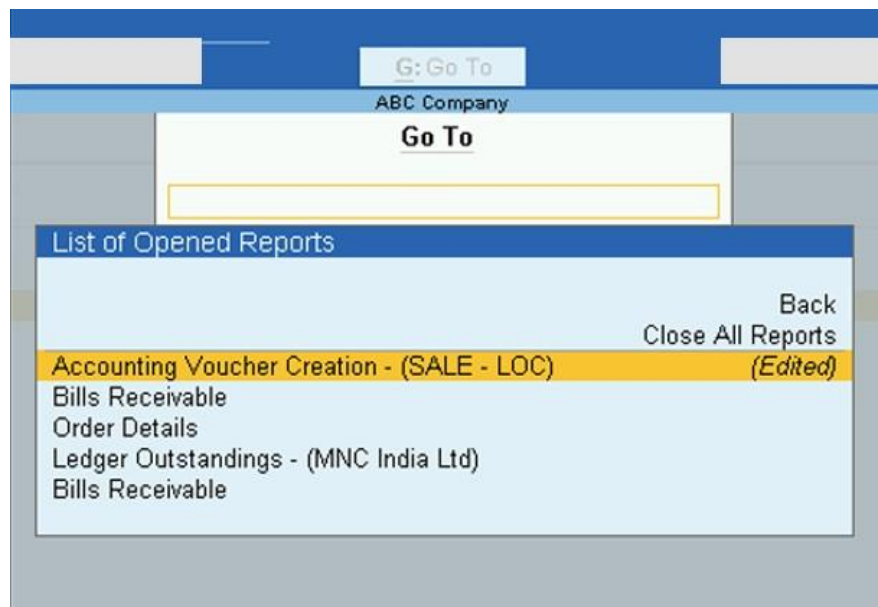
Experience enhanced capabilities of reports by viewing any Tally report in detail.

C. Top Menu like windows application



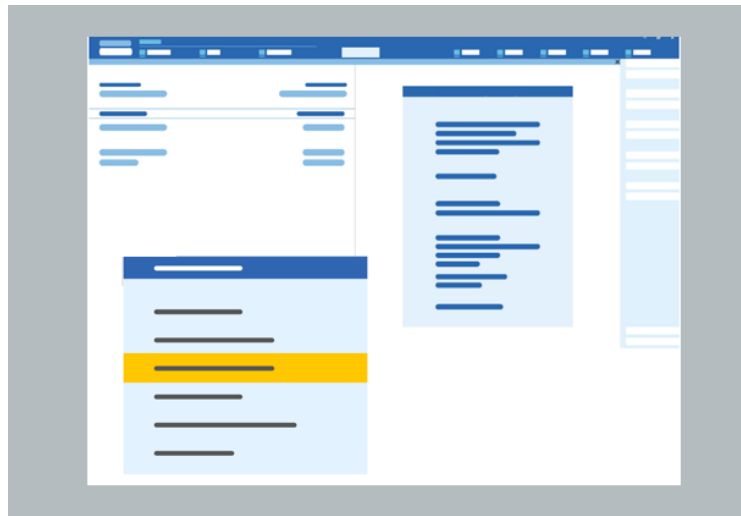
Clutter free menu with new shortcuts to easily access all features in Tally Prime.

D. Multi-Tasking get easier



Move from one report to another easily and access all the opened reports without forgetting what you were doing.

E. Soothing Look and intuitive design



Refreshing New Look as per international standards & design aimed to provide seamless and delightful experience.

Cloud

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E-invoicing in Tally Prime 1.1

Tally Prime release 1.1 will be made available by Tally Solutions before 1st January 2021.

What is E-invoicing and whom is it applicable to?

E-invoicing is a set standard for invoice generation that needs to be followed by all B2B and B2G businesses with a turnover of 100 crore and above (as per the GST notification on 10th November 2020).

As per the e-invoicing standards, all Tax invoices from the eligible businesses must have a standard format consisting of IRN (Invoice Registration Number) and QR code. This IRN and QR code will be generated by the IRP (Invoice Registration Portal).

What is the process to be followed for E-invoice generation?

There is a myth or misconception surrounding E-invoicing that E-invoice can be generated from the GST portal only. This is not true. You can get this facility in your existing ERP/billing software.

Following process to be followed by Tally users using older versions of Tally.

- Step 1. Generate the normal invoice from your ERP/ Billing software.
- Step 2. Download it in the JSON file.
- Step 3. Now upload the JSON file on the IRP (Invoice Registration Portal).
- Step 4. The portal will check the details and return the JSON file with a unique IRN and QR code.
- Step 5. A copy of the same is sent to the GST Portal. You can also generate an E-way bill if applicable.

This is one of the many possible ways of generating an E-invoice. Other ways include generating E-invoice through Business Portal (available only for 500cr + turnover businesses), directly creating entries on the portal itself, API integration

with ERP through GSP, through SMS, through mobile app, through offline tools like excel.

Easy E-invoicing in Tally Prime

E-invoicing in Tally is as simple as generating a normal tax invoice only difference is you have to enable a few permissions. Tally is a GSP (GST Suvidha Provider) and thus Tally has Integrated both IRP and Tally through API.

How to create E-invoices from Tally Prime?

Soon Tally will be introducing E-invoicing in Tally. This will make the statutory compliance for the businesses easier. With this implementation, GST return filing, E-way Bill generation as well as E-invoice generation will become effortless.

IMPORTANT - E-invoicing will be made available only in the soon-to-release Tally Prime version 1.1. If you're using any of the older versions of Tally, you will not be able to access these features. [Renew your TSS to get the latest version](#) with E-invoicing.

Renew your TSS to get TallyPrime

Get TallyPrime and all other upcoming updates with TSS renewal

Renew TSS now



Here is a detailed process to be followed in Tally Prime version 1.1 for using E-invoicing -

1. Register Tally as your GSP on the IRP.

Go to the IRP, enter your details login to your account. Select API integration with ERP and set your GSP to 'Tally (India) Private Limited'. Set your username and Password and save it for further usage (You will need these credentials in Tally).

2. Configuration in Tally

Go to configuration in the Sales Voucher screen and enable 'E-invoicing and E-way bill' in the 'GST details' section of the configuration.

3. Data entry

Create a sales voucher entry with all the important details. You will see the last option before saving 'Provide GST/ E-Way bill/ E-invoice details' click 'Yes' and fill the required details and proceed. Now once you save the entry, you will get a prompt asking 'Do you want to generate an E-invoice and E-way bill?' Press 'Yes'. Now login using the username and password created in the 1st step while registering on the portal. You will get the invoice with the IRN and QR code. Click on print if you wish to take a printout of the same.

Bulk E-invoice generation

Bulk E-invoice generation is simple

Go to the 'Exchange Menu' on the top of your Tally screen. Now click on 'Send for E-invoicing'

You will get a report containing the pending E-invoice transactions. 'For generation of E-invoice' under the Pending title shows all the pending transactions for e-invoicing.

Select all the transactions for which you wish to generate an e-invoice. And click on 'send' to generate E-invoice or select on 'Offline export' to get a JSON file of the transactions.

In this way multiple E-invoice can be generated.

Cancelling generated E-invoice

You can also cancel an E-invoice in case of wrongly filled information or any other mistake. You cannot alter an e-invoice and thus you will have to cancel it and create a new e-invoice.

The process is as given below -

1. Go to 'E-invoice report' by searching it in the 'Go to' switch.
2. Go to 'IRN generated from E-invoice system' and go to 'IRN Register'. It will show you all the transactions with their IRN status.
3. Select the transaction you want to cancel the IRN for. On the right side you will see option to 'Cancel IRN'
4. A confirmation message will appear with two options
 - Mark as Cancelled
 - Update cancellation
5. Press the first option it will cancel the IRN but not upload it on the portal. You will have to go to the IRN register make the changes and then send it for uploading.
6. The second option, will allow you to Cancel the IRN and state the reason for cancellation along with a space to write remarks and upload it on portal.

In this way you can cancel the IRN in case of any mistakes. You can create different user logins on the IRP so that you can keep track of the user activity in relation to E-invoice generation, cancellation and transaction modification, etc.

Track your E-invoices

You can track the status of your E-invoices, the cancellations made as well as the pending IRN for transactions. You can also check these activities as per user. You can access this report by going to the 'Display' in Gateway to tally screen, select on 'GST' next click on 'E-invoice report'.

The E-invoice report will also help you by showing you 'Uncertain Transactions'. This section of the report shows you the transactions with wrong information or incomplete information that needs to be reviewed.

In this report, on the right hand side there is an option 'IRN Register'. This register contains all the invoices for which IRN has been generated along with complete details of the invoice.

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2. What is the price of Tally Prime?

Tally Prime is the latest and biggest upgrade in the history of Tally. The look as well as the usage experience has completely changed as compared to Tally. ERP 9. After a very long wait Tally Solutions has finally released Tally Prime on 9th November 2020.

Tally Prime is easier to use and looks amazing in its new blue and yellow avatar. It is almost like a completely new software. The best part about Tally Prime is that it is completely free for all Tally users.

Yes, that's right Tally Prime is available free of cost to all Tally users with an active license and a valid TSS (Tally Software Service). Tally Solutions has made Tally Prime available to all its customers in the form of an update.

If you're a Tally user, you can check for recent updates in your 'available updates' section. You can contact your service provider to update your Tally or TSS, if it has expired. Renew TSS now.

If you're a new user, you can purchase Tally Prime at the price of Tally. ERP 9 i.e. at Tally Prime Silver License 18000 INR and Tally Prime Gold license 54000 INR (exclusive of taxes). The price of Tally Prime is same as the previous versions.

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Tally Annual Support Cover			
Get updates 	Dedicated relationship manager 	Customization 	

3.Comparison between Tally. ERP 9 and Tally Prime.

Over the span of 30 years, Tally Solution has released various versions of Tally and each new version brought about some major enhancements/improvements which included Inventory management system, multi-location business system, statutory, payroll, Tally for GST etc.

With the deep-rooted purpose to delight customers and deliver cutting edge product that would transform business operations by bringing greater efficiency and flexibility, Tally Solutions introduced Tally Prime with complete new look and feel yet familiar to Tally. ERP 9. Tally Prime will now empower business owners, Chartered accountants, Accountants and other Tally Users to seamlessly manage their work and make every day simple.

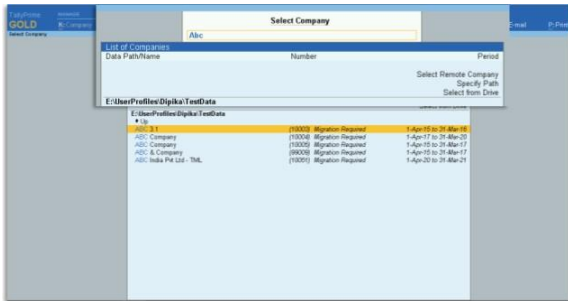
Given below are comparison or difference of Tally features in Tally. ERP 9 and Tally Prime. The comparison will help you to seamlessly navigate through Tally Prime while checking the features in your current Tally. ERP 9.

Note: You can simultaneously run Tally. ERP 9 and Tally Prime in your current License.

A.Tally EXE/Application Logo

Tally ERP 9	Tally Prime
	

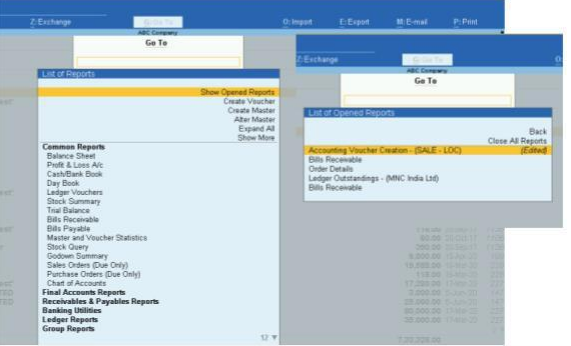
B. Access Tally Data

Tally ERP 9	Tally Prime
Access company data by specifying a data path	Access company data from any path or Drive or remote company and view the data status like Migration Required or Data Corrupted
	

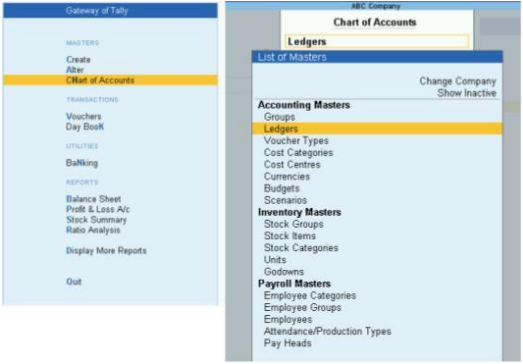
C. The Look and Color of Tally

Tally ERP 9	Tally Prime
	

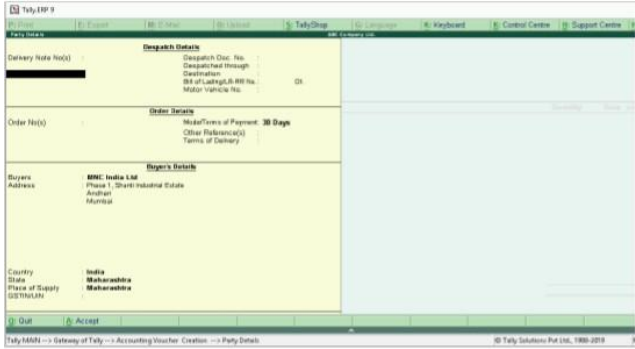
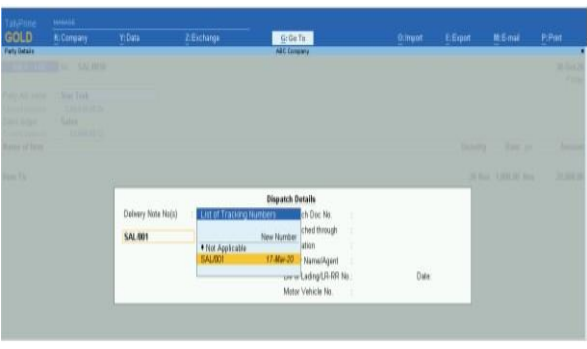
D. Multi-Tasking in Tally

Tally ERP 9	Tally Prime
Multi-Tasking can be done by opening multiple Tally. ERP 9 Instances	Multi-Tasking can be done by in one Tally Prime Instance. Just check the Opened Reports in Go To Feature
	

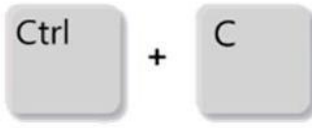
E. Chart of Accounts

Tally ERP 9	Tally Prime
In Tally. ERP 9 user had to make minimum 3 clicks to open each of these.	In Gateway of Tally > Display > List of Accounts. Option of 'Chart of Accounts' this allows you to access all your masters including groups, ledgers, voucher types, cost center etc. can be accessed from one screen.
	

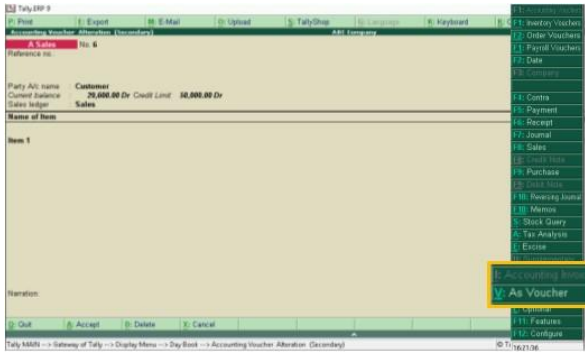
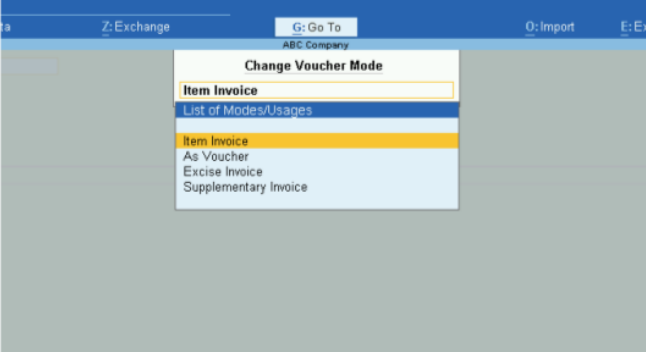
F. Supplementary Details

Tally ERP 9	Tally Prime
In Tally. ERP 9, fill the required details and pass through complete Supplementary details	Add few details which are needed most of the times as 'Permanent details' in 'configuration' and get only those details in Supplementary details.
	

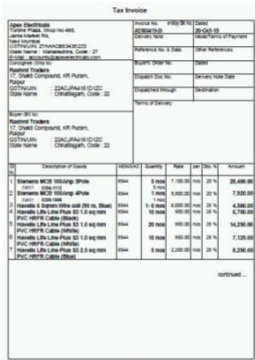
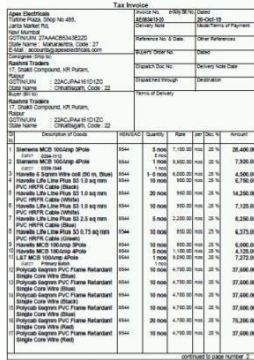
G. Copy/Paste in Tally

Tally ERP 9	Tally Prime
Shortcut Keys Used to Copy and Paste in Tally. ERP 9	Global Keys used to Copy and Paste in Tally Prime.
 	 

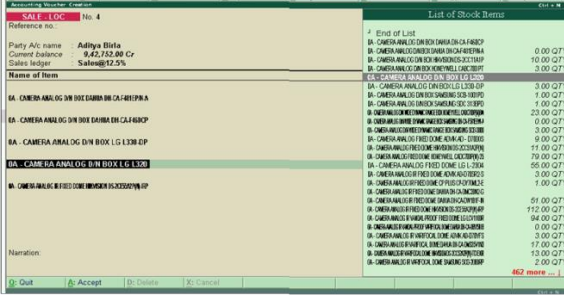
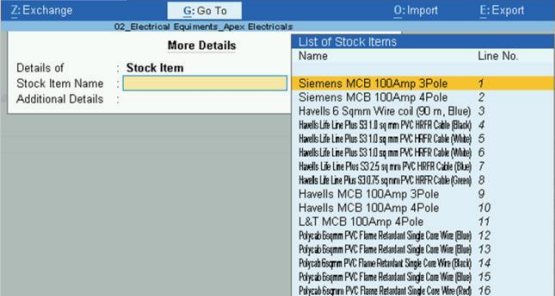
H. Change Voucher Mode

Tally ERP 9	Tally Prime
In Tally. ERP 9 these options were available in 3 different places and hence navigation is now easier.	In sales voucher or any other voucher, the Change Mode gives you 3 options namely - Item Invoice, Accounting invoice and As invoice.
	

I. Printing Invoice in Tally

Tally ERP 9	Tally Prime
In Tally. ERP 9, when a user prints invoices with multiple items the invoices get printed in multiple pages as unused blank space occupies the page which is not needed.	In Tally Prime, you can 'optimize printing to save paper'. This feature will reduce your 6-page invoice to a 2-page invoice, thus saving your printing costs, paper costs and other costs.
	

J. Update details in Transaction

Tally ERP 9	Tally Prime
In Tally. ERP 9, You need to pass through all items to update the details in specific item.	Use 'More Details' in Transaction and update details of specific item seamlessly
	

Digital Signature in Tally

Generate digitally signed invoices from Tally

[Click to know more](#)

ASN : TML0012		
:		
: ₹ 72,250.00	Sub Total	61,000.00
: INR Seventy Two Thousand Two	CGST	5,625.00
Hundred Fifty Only.	SGST	5,625.00
	Grand Total	72,250.00
	For ABC Company Ltd	
Receiver's Signature		Authorised Signatory
SUBJECT TO MAHARASHTRA JURISDICTION		

4.Tally Prime FAQs

1. What is Tally Prime?

Tally Prime is a business management software, that takes care of your Accounting (Sales, purchase, receivables, payables tracking), Inventory management (Order processing, inventory tracking), Payroll management, Bank transactions, Statutory Compliance, etc.

Tally Prime also make decision making simplified for business owners by providing critical reports. Decision making is much simpler with Tally Prime reports such as all financial reports, Cash-flow reports, Cost center reports, Inventory reports, accounting reports and many more detailed reports.

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<i>Tally</i> Annual Support Cover			
Get updates 	Dedicated relationship manager 	Customization 	

2. What are the features of Tally Prime?

1. Search Bar

The 'Go To' search bar is made available at the top of Tally Prime screen. You can easily access any part of Tally by typing in the search bar. You can access 90% of the options with it. Thus, it makes Tally more suitable for Business owners.

2. Easy Usage

- When the password for two different companies is the same, Tally allows you to enter the other company without having to enter the password again.
- Tally Prime allows you to create a new state while filling the details of an entry.
- To smoothly navigate through Tally, you had to know some important shortcuts, but now those are not needed. For example, ALT + C is used to create a new ledger. But since this option is readily available on the screen, one doesn't need to know the shortcut.

3. Optimize Invoice

Optimize your invoice and remove all unwanted space - an excellent feature for retailers, distributors and any other business that creates one invoice for multiple items.

4. Chart Of Accounts

Access all masters, including ledgers, voucher types, cost centers, etc. from the 'Chart of Accounts' option.

5. Mark Details as Permanent

Some fields in Tally need to be used every time an entry is made while many others are rarely used. Keeping this in mind, Tally Prime allows setting a few fields as 'Permanent' so that you do not have to go through irrelevant fields unnecessarily. Thus saves your time.

6. „Change Mode“

In any voucher, the Change Mode gives you 3 options namely - 'Item Invoice', 'Accounting invoice' and 'As invoice'. Thus, you can easily navigate through them.

7. Admin Rights

Admin has the right to stop a user session. This option is made available in the Browser access. Admin can disconnect a user session even in the case of remote access.

8. F1 Help

The F1 Help section now provides you with a lot of information including Tally product information, Tally license information, information about the Tally data, Tally connectivity information and computer system-related information. This makes Tally support an easier process.

9. Simplified Installation Process

If you want to update or create a new folder, Tally will automatically check and try to detect an old file and update it. Thus, you will not need to enter the configuration, define the path, TDLs, etc.

10. Clutter-Free Screen Space

You can easily access the error messages and other details from the Help Menu. Earlier this was available at the bottom of Tally screen. Thus, now you get a more clutter-free screen.

These are the top 10 new features available in Tally Prime.

3. Why Tally Prime?

Tally is the most reputed and oldest accounting software. It has been serving businesses throughout India and globally since more than 3 decades. It has served about 2 million businesses worldwide.

Tally Prime is a software that does not require a person to be well versed with the software and can be used by any person. It has been designed in such a way, that it can be used by an accountant as well as a business owner. Tally Prime has a unique 'Go To' navigation bar that allows you to access 90% of the software.

Other than accessibility, Tally Prime promises some very detailed reports at a blazing speed. These reports are detailed it provides you with Receivables and payables reports, ratio analysis and many other reports. Decision making has never been so easy.

Tally Prime is also Statutory Compliant which means all statutory related changes are supported in Tally. GST, E-way Bills, and all other newly introduced requirements are compiled in Tally to support your business in a multifaceted approach.

4. What are the requirements to get Tally Prime?

Tally Prime will be made available to all Tally users. To upgrade Tally to this version, you must have a valid TSS Tally Software Service. If not, you will first have to contact your Service Provider and get your Tally .Net Subscription updated only then you will be able to update your Tally.

5. Why should I upgrade my existing Tally software to Tally Prime?

Tally Prime is the latest version of the Tally software. It is always recommended to use the latest version of the software. The latest version of any software always has better features, technical errors are removed, and everything else is better as compared to the older version.

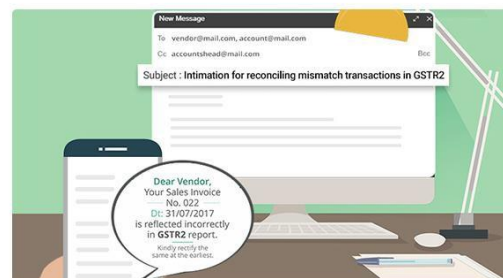
In Tally Prime, you will experience

- ✓ A better user interface, look-wise as well as better functionality.
- ✓ Manage Simple as well as complex transactions in Tally seamlessly.
- ✓ Secured connected services.
- ✓ Quicker report generation, as well as improved detailing in Tally reports.
- ✓ Data Security is improved.
- ✓ Navigation mechanism is improved for better user experience.

GST Reminder

Save ITC loss by sending GST reminders using Tally

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6. How to Install Tally Prime?

Your business and its needs are unique, so Tally Prime is designed to be free of any rigid processes. Your business might need only one installation of Tally Prime for one computer, or it might need multiple installations for many computers in your office network. Accordingly, you can purchase a suitable license of Tally Prime and easily install it in your office. Setup Manager will take care of the installation and basic configuration.

Irrespective of whether you are a new user or an existing user of Tally, we have got you covered! If you already have a version of Tally installed on your computer, then Setup Manager will detect the last installation and help you update to Tally Prime. On the other hand, if you are new to Tally, then the Setup Manager will ensure a smooth installation of Tally Prime.

To install Tally Prime on your computer, you need to have administrator rights. Moreover, your computer must meet the following technical requirements:

- Operating System (OS)

Microsoft Windows 7 or above

- Bitness

64-bit applications (for the OS and other applications such as MS Excel, Adobe Acrobat, and so on)

- Memory (RAM)

A minimum of 512 MB

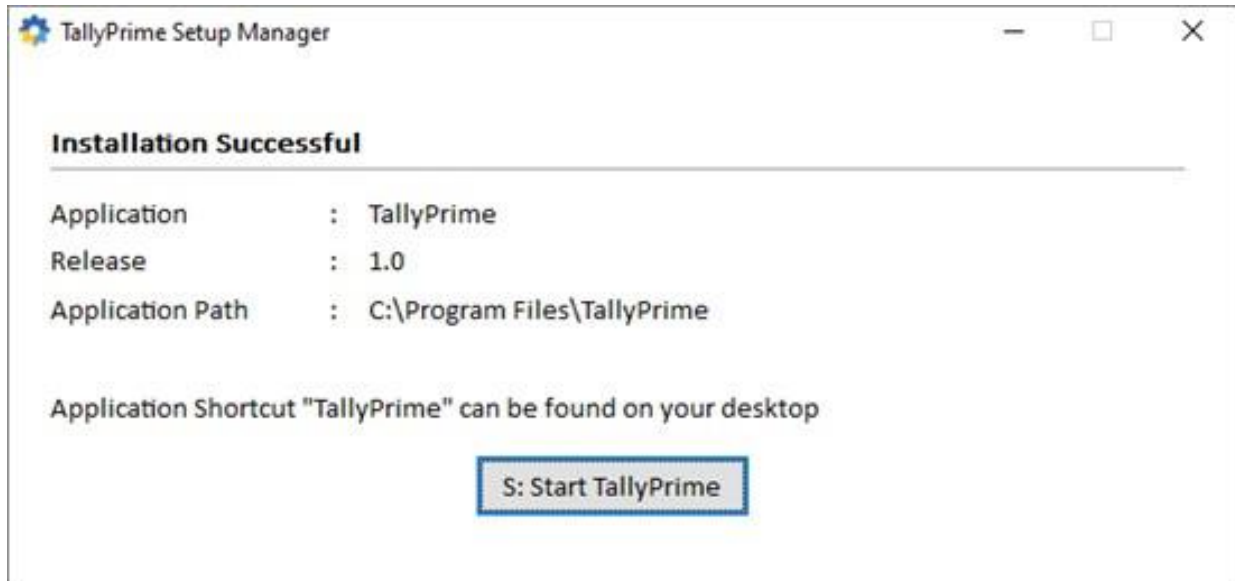
- Storage

A minimum available space of 512 MB on your hard disk, cloud location, and so on

If You Are a New User

If you have never installed Tally on your computer, then don't worry. The Setup Manager will guide you for a quick installation of Tally Prime.

1. Double-click the **setup.exe file**. The Install Application screen appears.



2. Press **C** (Configure) if you want to change the default settings. You can configure the options such as the application path, desktop shortcut, Start menu entry, and so on.

Tally Awareness



Improve Usage



Recommendations





Annual Support Cover

Get updates



Dedicated relationship manager



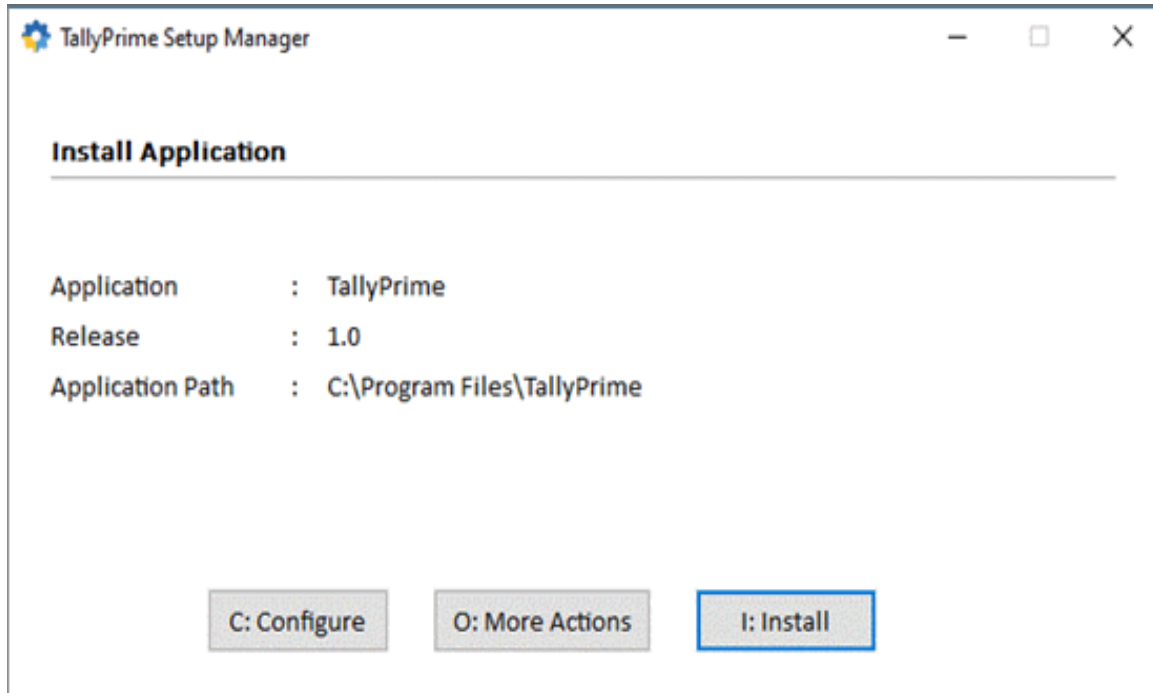
Customization



We address your queries within 20 minutes.
Fastest Tally support ever.

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- Press **I** (Install) to continue the installation. After installation, you can see the following screen:



- Press **S** (Start Tally Prime) to begin your journey with Tally Prime. If you would like to explore additional options, then press **C** (Continue Setup).

After installation, you will be asked to configure some basic settings such as the data path, country, and accounting terminology, and so on. These settings will be carried forward on your journey with Tally Prime.

You will see the following welcome screen. Select the appropriate licensing option for your Tally Prime installation.



Once your license is activated, you are good to go!

If you want to explore additional settings, then go to F1 (Help) > Settings from anywhere in the product. Here you can find a host of settings for your license, language, application startup, display, connectivity, and so on.

If You Are An Existing User

If you are an existing user of Tally, then you will feel right at home very soon, as your existing configurations will be carried forward to Tally Prime. The Setup Manager will detect the last installation of Tally on your computer, and help you update to Tally Prime.

1. Double-click the setup.exe file. The following screen appears.
2. Press I (Update), if you want to update your version of Tally (Tally. ERP 9 6.6.3, in this case) to Tally Prime.

Alternatively, you can press O (More Actions) and select one of the following options:

- ✓ **Install New**, if you want to install Tally Prime afresh, without updating your existing Tally application.
- ✓ **Select Application from Drive**, if you think there is a Tally application on your computer that is not listed on the screen. This might happen when the Tally application is copied from one location to another. This option will help you browse your computer and select the suitable folder.
- ✓ Press **C** (Configure), if you want to change the default settings, such as the application path, desktop shortcut, Start menu entry, and so on
- ✓ Press **I** (Update) to continue the installation. You can see the following screen after installation.

- Press **S** (Start Tally Prime) to begin your journey with Tally Prime. If you would like to explore additional options, then press **C** (Continue Setup).
3. Press **I** (Install) to continue the installation. After installation, you can see the following screen:
4. Press **S** (Start Tally Prime) to begin your journey with Tally Prime. If you would like to explore additional options, then press **C** (Continue Setup).

If your License was active in the previous installation, then it will continue to be active in Tally Prime. However, if there are any issues in licensing, then you might see the following screen. Select the appropriate licensing option for your Tally Prime installation.

Once your license is activated, you are good to go!

If you want to explore additional settings, then go to **F1 (Help) > Settings** from anywhere in the product. Here you can find a host of settings for your license, language, application startup, display, connectivity, and so on.

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7. How to migrate Tally. ERP 9 data to Tally prime?

Data migration of Tally. ERP 9 to Tally Prime is very easy. Before starting with the process, we recommend you take a backup of all the data. This process can be followed by any Tally user, but we highly recommend you to get it done from an expert Tally service provider.

This is the easiest way to Migrate your data to Tally Prime -

1. Open Tally. ERP 9 and find the company that you want to migrate. Keep in mind the name of the file (usually a 5-digit number)
2. Now open the folder where Tally. ERP 9 data is saved. Go to Data folder and search for the file (the 5-digit number that we saw earlier)
3. Now copy the file and paste it in Tally Prime data folder.
4. Open Tally Prime - Go to data folder, you will see your company data that you pasted in Tally Prime data folder. It will show migration required. Click on it

Select Company		
List of Companies		
Data Path/Name	Number	Period
Create Company Select Remote Company Select Tally Data Server Specify Path Select from Drive		
C:\Users\Public\TallyPrime\Data		
◆ Up		
◆	(10009)	
Evershine Tours and Travels Pvt Ltd	(10002) Migration Required	1-Apr-20 to 31-Mar-21
National Enterprises	(10000) Migration Required	1-Apr-20 to 31-Mar-21

5. You will see 2 buttons one for Configuration (this option allows you to take a backup before migration) and second option is to 'Migrate'

6. Click on migrate-to-migrate data.
7. Now to confirm the data has been migrated, go to the Trial Balance report and check the current liabilities and other numbers and cross check it with your Tally. ERP 9 data. The number must be same.

We recommend you to always get your data migration to be done from your Tally service provider as we do not want you to lose your data in the process.

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Tally. ERP 9 Support

1.What if I do not upgrade to Tally Prime? Will Tally. ERP 9 support be still applicable?

Yes, support for Tally. ERP 9 will continue.

2.Once we install Tally Prime, can we go back to the older version, as we need to give the backup to the client, if he has not opted for Tally Prime?

You need to have a backup of Tally. ERP 9 data before you migrate to Tally Prime. Data once migrated to Tally Prime cannot be loaded on Tally. ERP 9. If you want to work on Tally. ERP 9, you need to work on the backup data which is not migrated.

3.Will Tally. ERP 9 series be stopped or will be available with further updates?

Yes, we have stopped updates for Tally. ERP 9 and any enhancement in the future will be considered only for Tally Prime.

Tally Prime – New Product Experience

1. Why am I not able to see the bottom tool bar in Tally Prime which was earlier there in Tally. ERP 9?

In Tally. ERP 9, the bottom button used to have capabilities which were universal in nature and applicable across reports. There were also other universal keys that were hidden. Hence, to bring in consistency across the product and provide more space for reporting, the universal buttons are made hidden.

2. What is the usage of the button, Change Mode?

With a single interface, you can toggle to different modes of recording/altering a transaction without worrying about the pre-configuration or settings.

For example, in Tally Prime, you can record transactions in the following modes as per your business requirement:

1. Item Invoice
2. Accounting invoice
3. Single entry
4. Double entry
5. Forex gain or loss
6. Interest calculation
7. Use as Manufacturing Journal

3.How to go to Income and Expense Account in Tally Prime.

This was available in Gateway of Tally in Tally. ERP 9 until Release 6.x. For Income and Expense Account to appear in Tally Prime, you need to go to the Profit & Loss A/c ledger and then enable the option Use as Income & Expense A/c.

4.Is Tally Prime a keyboard-oriented or mouse-oriented application?

Like Tally. ERP 9, Tally Prime will continue to support both keyboard and mouse operations.

5.What are the language compatibilities brought in with Tally Prime?

Like Tally. ERP 9, Tally Prime will continue to support Arabic by default.

6.The color of Tally is changed in Tally Prime. Why?

The new look and colour of Tally is designed in a way to provide comfort to the eyes while working. It also makes the data more readable without causing strain in your eyes.

7. In Release 6, we had accounting and inventory masters as menu items, but in Tally Prime, they are not available. Where can I find them?

As per new product experience, we have minimized the number of options appearing on **Gateway of Tally** menu and all masters are made available under the Create option.

8. What is the difference between Go To and Switch To?

Switch To is same as Go To that will also allow user to navigate to any report while being in the product. However, user will not be able to go back to the previous place from where he triggered Switch To whereas in Go To, it is possible to return to where you had left and resume the action.

9. In Go To table listing, do the frequently used reports sort by themselves?

Facility has been provided to search for reports that you need. Secondly, commonly used reports have been included under a group named **Common Reports**. This would help you to identify the reports immediately.

10. The product has changed a lot. Is there a way to use the old UI, something like “classic view”?

We believe the new look will be welcomed by you and provide you with an even more delightful experience. So, unfortunately, the UI cannot be customised to look like the earlier Tally product.

11. Previously, I used to see the navigation path context at the bottom which tells “where I am currently”. However, I have no clue where I am now. Can I have that displayed if I want to?

In Tally Prime, you can navigate to a given report in multiple ways. You can access the same report via Gateway of Tally menu, Go To, Change View, Basis of Values, and drill down. Further to this, you can open the report on top of each other using Go To. Since the navigation in Tally Prime is not linear, the concept of Show Open Reports has come into existence. It will allow you to view all open reports and navigate to any of them by clicking it. **Show Open Reports** is available under **Go To**.

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12. I am little worried after hearing from partners that Tally's entire look & feel will change. If I upgrade, will it overwrite my existing 6.x which might hinder my business as I need to learn new things or can I install Tally Prime separately and migrate whenever I am comfortable with the new UI?

Tally Prime comes with a whole new experience designed to give simplified and consistent experience across the product. We feel you will learn the product very fast. In any case, Tally Prime supports co-existence with releases of Tally. ERP 9, which means both products will continue to run independently. You can choose to install Tally Prime in a different folder, experience it, and move to Tally Prime whenever you feel comfortable.

13. Why does Tally Prime show me the list of inactive masters? What is the functionality behind this? In fact, this is true across the product.

All company features are available at **F11: Features** screen. During the creation of company, if any of the features are not activated - maybe during that time it was not necessary for the company or it was missed out, without worrying about the fact that features were activated or not, even while creating the masters, users will be allowed to activate/enable the feature.

14. Some reports have right buttons which are blank. What is the significance of having them on the screen in case there is no functionality for them in the current report?

This is to maintain consistency across the entire product and to help build memory of the buttons on the right-side as the placement is uniform across the product.

15. What about multi selection of companies - ability to select multiple companies to load/open?

At present, we do not have the capability to select multiple companies while loading companies. However, if you want to always open multiple companies, you can configure it to auto-load

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16. Why am I not able to find the button F12-Configuration to navigate for the license menu?

Tally Prime Release A comes with a new product experience. With this change, various options and configurations available in the product are rationalised to provide consistency and usability (specifically from the perspective of discoverability). So now, license information will be available as part of Top Menu in Tally Application.

17. Can I access a specific voucher, ledger, or stock item using Go To?

Go To will help you to access all default reports and view any report for quick reference. However, the flexibility of creating voucher and creating/altering master has been provided.

18. What if I do not know the name of a report to be searched? Will it work if I enter a similar name in the search bar?

We have added quite a few alias to existing report names so that you can find the report using different names as you are convenient with.

19. When I navigate to another report through Go To, there is no indication to show me that some other voucher is on hold. There should be a mechanism to inform me about the vouchers that are on hold.

Currently, you are not warned on the transactions that are on hold. However, Go To helps you to go back to the original voucher type/report from where you had navigated.

20. Can we see a counter of reports opened using Go To since opening multiple reports will consume a lot of memory? How do I come back to the original context without having to press Esc multiple times?

In Go To, there is a section named **Show Opened Reports** that will highlight all the reports viewed by you. You can click any of the reports and directly navigate there.

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21.How to set my Favorite reports under Go To?

At present, we do not have the capability to mark reports as favorites and to show under Go To. However, we have taken a note and will pass to our product development team for further analysis.

22.How can I access a specific voucher number using Go To option?

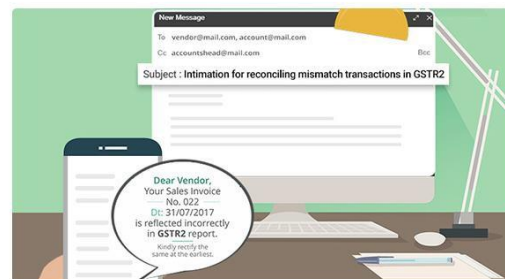
Go To will remain primarily for reports only.

We are checking with further feasibility to extend the support for searching voucher number in our future major releases.

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23.I am not finding the menu item **Cash Flow Projection** in the menu, **Final Accounts**. How do I view the report, **Cash Flow Projection**?

In Tally Prime, the report will be available as a part of **Change View** of the **Cash Flow** report or can be directly viewed from Go To. As **Cash Flow Projection** is meant to be seen along with Cash Flow report, the product is designed to provide all related reports together and it is one-time learning for you to get used to the necessary behaviour changes/discovery of accessing reports.

24.I am not finding the menu item, **Receipts and Payments** in the menu, **Final Accounts**. How do I view the report, **Receipts and Payments**?

In Tally Prime, the report will be available as part of **Change View** of the **Cash Flow** report or can be directly viewed from Go To. As **Receipts and Payments** depicts the movement of cash either inward or outward, the product is designed to provide all related reports together, and it is one-time learning for you to get used to the necessary behaviour changes/discovery of accessing reports.

25. I am not able to find Receipts and Payment's report. Why?

Receipts and Payments is now available under **Change View** of the **Cash Flow** report or can be also searched in **Go To**.

26. Where is the list of accounts reports?

The list of accounts/masters is now available under **Chart of Accounts** and can also be searched under **Go To**.

27. How can I view Memorandum Vouchers and Reversing Journals?

In **Go To**, search for **Reversing Journals** or **Memorandum Vouchers**. Then, select the respective reports.

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28. How can I view the report Day Book from the report, Trial Balance?

From **Trial Balance**, press **Alt+G** (Go To) (available on the top bar) and select **Day Book** from the list of reports.

29. While recording a transaction, Tax Analysis function is very helpful to identify the tax discrepancies and make the necessary correction, which was visible in the right button bar. Is the functionality available in Tally Prime?

In Tally Prime Release 1.0, tax analysis for each taxation modules are separately available. This has been done to improve the readability and provide information for a specific taxation only. Providing shortcuts for all taxation modules is not suggested and even you will find it difficult to remember. Hence, we have brought all of these together under **More Details**.

However, in the next GST offline release, we are working completely on GST taxation module (we are introducing stat data voucher concept). We will consider tax analysis with stat data voucher holistically and redesign based on inputs from the market also.

30. During Export and Import, in the current series, we get the format selection first. When we get the options related to the report, in Tally Prime it is in the reverse way.

We get the options first and the format. Once we change the format, again the cursor moves to the top.

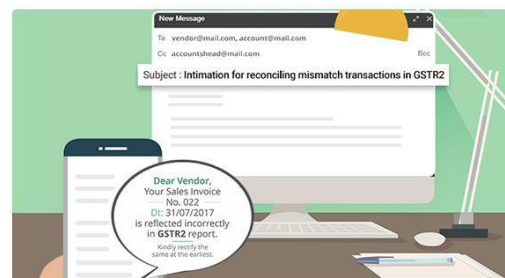
Scenario: Some cases the options differ based on the fformat, in this the user after selecting the fformat has to again go back or come front and then choose the option. For e.g., When we export Sales register, we get pivot table option only when fformat is Excel, we get dependent masters only when format is XML. Here the user has to go back and choose these options after he selects the format.

Since print configurations are seldom changed, it was decided to put functional configurations on the top and print configurations in the bottom. However, these configurations can be searched and enabled.

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31.From Day Book, when we press Ctrl+B (Basis of Values), the option "Exclude Order Vouchers" option is not highlighted. When we click on it no operation takes place. In other instances, when we click to deactivate masters, it asks to enable, but that does not happen from Day Book.

Exclude Order Voucher is dependent on **Type of Voucher Entries**. When the values for **Types of Voucher Entries** is selected other than **All Vouchers**, **Exclude Order Voucher** becomes active.

32.When I enable or disable any configuration, I need to press Esc for acceptance to apply the configuration, Configuration screen acceptance could be a better experience.

This is a new table behavior, where **Enter** will change the value of the configuration and save. Whereas **Esc** and **Ctrl+A** will take you out of the table. We believe that this is a one-time learning for you and you would love it when you start using the new search mechanism.

33.Though Service Tax, Excise and TCS is disabled in F11, In Go To, the same is not greyed out

This report will not be available in the table by default. Neither it will be available on selecting **Show All**. However, to make the inactive reports discoverable to the users, provision is given in the Go To table to click Show **Inactive**. Alternatively, type the desired report in the field available. This will highlight the reports for which the feature was not enabled in F11.

34.Consistency on the feature enabling or disabling varies while we check in F11 / F12 vs Print wherein a few options have Yes / No and a few other has requires to press Enter to enable or disable.

In Tally Prime, table capability has been improved to list configurations. The configuration value can be changed by pressing **Enter** and movement across the configurations would happen using **Up** or **Down** arrow. The new experience has been brought so that users can easily search the required configuration just by typing it in the search box and then pressing **Enter** to do the changes. This will help user to complete the task faster.

35.Can I understand the Go To feature in Tally Prime?

Yes. Refer to the following video on the **Go To** feature.

36.What all reports can I access using Go To?

Refer to the following video for detailed information on **Go To**.

37.Will Tally Server 9 work for Tally Prime? Are there any changes in Tally Server 9? or do we need to upgrade to Tally Prime Server?

Similar to Tally Prime, Tally Prime Server has also been designed for Simplicity, Flexibility and New look and feel. If you upgrade your Tally. ERP 9 to Tally Prime, you will need to also upgrade your existing Tally. Server 9 to Tally Prime Server.

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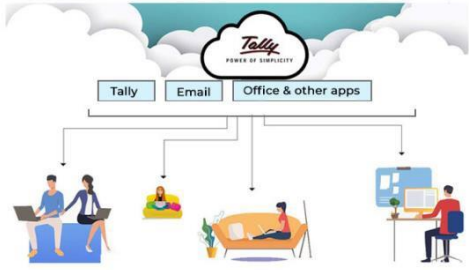
38. Can I open multiple reports at the same time? OR Do I still require to exit the current report before being able to open another report?

Viewing multiple reports in a single window is not possible currently. However, you can switch between the reports easily with the new Go To and Switch To features.

AntraCloud

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The diagram illustrates the AntraCloud ecosystem. At the top, a cloud contains the Tally logo and the tagline 'POWER OF SIMPLICITY'. Below the cloud, three boxes represent 'Tally', 'Email', and 'Office & other apps'. Lines connect these boxes to a central point, which then branches out to four different user scenarios: two people working on laptops, a person on a tablet, a person on a sofa using a laptop, and a person at a desk with a monitor. This visualizes the 'Anytime, Anywhere' accessibility of the cloud-based system.

Tally Prime – General

1. In Tally. ERP 9 Release 6.x, I used to have local help to browse things easily. Now it is moved to only browser-based? If I don't have internet and need to check the issue, how should I get help immediately?

We continuously update online help to ensure that more business scenarios are addressed based on input from our customers. This helps in meeting your requirements better and providing an enhanced experience.

For quick access, you can open the site help.tallysolutions.com on your mobile. For offline reference, you can also download any topic as a PDF when you are connected to the Internet. However, we recommend you to access online help in order to ensure use of the latest content.

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2. Why the shortcut keys are changed when compared to Release 6.x? I am uncomfortable with the new shortcut keys and menu. I preferred the old way of working. Why did we change it?

The shortcut keys are changed to bring consistency in the product. Unlike the old way of working, a key will now perform the same functionality across the product. Universal keys are brought into the product so that the users are able to perform similar activities which they used to perform in other applications. Hence, they do not have to learn new things. With these new changes, things have become easy to remember.

3. Many buttons have been removed from Tally Prime. Where is the list, and why has it been removed?

The whole list and the reason for it is available here - **Buttons removed from Tally. ERP 9**

4. On restarting the Tally Prime, Event Logs are getting cleared.

Event Log will show the logs of the running instance only. At present in Tally Prime, we are not supporting the log management. However, this is good feedback and we will take this up in the future release.

5. When starting Tally Prime, it takes around 6 secs every time.

Tally Prime application loads all the required files such that you will not find delay in opening reports as compared to Tally. ERP 9 releases. Therefore, you may feel a marginal increase in application loading.

6. Need to provide password strength week or strong when we enable provide company access user name and password.

We understand that this feature exists in Release 6.x. We have taken a conscious call to remove password strength from the product as overall security including password strength will be taken up in future releases and solved with completeness.

7. Is there any tutorial or help available to discover Tally Prime?

Yes. Refer to Quick Start Guide for detailed information.

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8.Is Tally Prime compatible on MAC Operating Systems?

No, currently Tally Prime is not supported on MAC. However, you can install Tally Prime using crossover applications like winebottler.

9.How can I cancel an existing invoice in Tally Prime?

You can cancel an existing invoice using the shortcut **Alt+X**.

Refer to the Keyboard Shortcuts in Tally Prime topic for more details.

10.In Tally Prime, where do I find the shortcut keys which were available on the bottom panel in Tally. ERP 9?

Refer to the Keyboard Shortcuts in Tally Prime topic for details.

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11. For users of Tally. ERP 9, will it be easy to migrate to Tally Prime with all the data?

Yes, the migration of your Tally. ERP 9 data into Tally Prime is seamless with just a click. There will not be any impact on the data due to migration. However, it is recommended that you take a data backup of your data before migration so that if something goes wrong due to some uncertain reasons, you can restore your backup and continue data entry.

12. Many customers have been using Tally. ERP 9 from many years and have not split their company. Can the data be migrated into Tally Prime without any errors?

Migrating data from Tally. ERP 9 to Tally Prime is seamless. However, if there are any errors in the older data, it will display the errors during migration. The migration process will be complete only if there are no errors in the data.

13. Is Remote Access feature possible in Tally Prime?

Yes. Refer to the Remote Access topic for details.

14.Can I get a Tally Prime Trial license to evaluate?

Yes, you can get a Trial license for 7 days to evaluate the product.

15.How can I upgrade to Tally Prime?

Refer to the Quick Start Guide for detailed information.

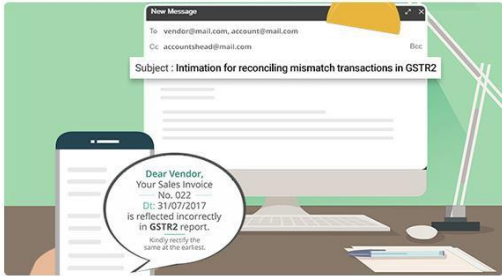
16.What is the difference between Tally. ERP 9 and Tally Prime? or What is new in Tally Prime?

Refer to the Tally Prime Release Notes page to know details of what is new in Tally Prime.

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17. Why is Tally Prime not support on 32-bit OS?

Tally Prime is a 64-bit application that runs on Windows 7 and later, and a 32-bit version is not available. With rapid changes in technology, most of the hardware device manufacturers moved to 64-bit architecture that is more responsive when running several programssimultaneously, and switching between them frequently. To benefit from the real advantages of the combination of 64-bit architecture and 64-bit operating systems for the best performance, Tally Prime is designed as a 64-bit application.

18. Can I get the Tally Prime pricing/rates?

Refer to the Tally Solutions website for more information.

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18.Are the existing Tally. ERP 9 functionalities - Stock Query, Mismatch Reports, GST Report corrections, and so on - retained?

Yes, we have retained all the Tally. ERP 9 functionalities except the following few which have been deprecated:

- ✓ 32-bit OS support
- ✓ e-Sugam, LBT, Schedule VI Balance sheet
- ✓ Tax Audit & Stat Audit
- ✓ SMS
- ✓ Status bar
- ✓ Password strength
- ✓ Offline help

19.Will there be any changes in prices after Tally Prime?

The prices remain same as of now and any changes in prices have not been thought through.

20.Is it compulsory to upgrade to Tally Prime?

No, it is not compulsory to upgrade to Tally Prime. You can continue to use Tally. ERP 9. However, any enhancement in the future will be updated only for Tally Prime. We have stopped any feature updates for Tally. ERP 9.

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21.If the server is on 64 bit and clients are on 32 bit, will Tally Prime work?

No. Tally Prime can be installed only on 64-bit OS.

22.Will Tally Partners arrange for free training on Tally Prime?

You may contact your preferred partner for training on Tally Prime or else you can join our live webinars which have organized on a daily basis

AntraCloud

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Company, Masters, & Transactions

1. Predefined Tax Ledgers & Configurations on Company Creation

Scenario: At the time of company creation, the tax ledgers and various statutory configurations should be in auto mode. We often see that the user requires going through the one-time setup of configurations. This will make Tally more difficult for the new users. There must be some pre-list of options for the user's requirements and the user should have an option that will enable the auto-creation of tax ledgers and other statutory adjustments.

While we understand your requirement, considering each business is diverse in nature and keeping in mind our power of flexibility, we will not be able to provide pre-defined ledgers and configurations without understanding the business. Hence, we have not provided it.

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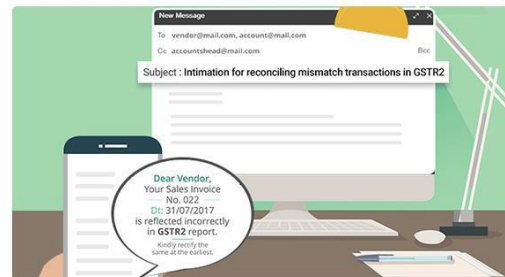
2. Voucher is not a relatable term in the international market.

Noted. Not only for terms like voucher, we are looking at the overall product for each country that would impart a feeling, "fit for me" and lead to better usability across countries. We have planned to fulfill this requirement in our future releases.

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3. Currently, users are able to create and alter multiple masters by choosing the option available on the master creation menu. While Tally Prime doesn't have this facility in master creation/alteration screen. Instead, it is available in COA?

COA is one place to manage the complete masters of the company and in Tally Prime, this is available in Gateway of Tally itself. Users can also manage or create/alter single or multi masters from COA. Moreover, this should be one-time discoverability and once known to the users, they can discover to navigate to COA for multi creation/alteration of masters thereafter.

4. In e-Way Bill details of the sales invoice, mandatory fields are not marked (with asterisk), for user to know which ones they should not skip.

While saving the voucher, the warning message is shown for all the incomplete/missing details related to e-Way Bill details for successful e-Way Bill generation.

5.The Stock Query button need to be highlighted in Vouchers, on the right-button as is provided in the Tally. ERP 9.

The Alt+S key and functionality for Stock Query do exist in transactions but the button has been removed. Over a period of time, the ask had increased to provide more reports that can be accessed while being in a transaction. To solve this problem, we have provided the **Go To** feature so that user can access any of the report while being in a transaction. However, keeping a single button for Stock Query was not consistent with rest of the right buttons and hence it has been removed to avoid clutter.

6.While shutting the company using the F3 button, in every instance we get the message saying the masters, vouchers, and reports will be closed without saving the changes. This message should appear when shutting the company while in the creation mode.

With the introduction of top menu, now users can open transaction(s), master(s), or report(s). While shutting the company, you are reminded to ensure that all opened transactions or masters or edit reports are saved so that you do not loose any changes made.

7.How can I cancel an existing invoice in Tally Prime?

You can cancel an invoice in Tally Prime by using the shortcut key **Alt+X**. Refer to Keyboard Shortcuts topic for more information.

8.I just activated Delivery Note and not the Receipt Note; However, it is asking for the Tracking No. in Purchase entry. Why?

Delivery Note and Receipt Note are part of the Tracking No. feature in Tally Prime. By enabling the Delivery Note, the Tracking No. feature gets enabled and that is the reason Receipt Note tracking is displayed during Purchase entry.

9.Is there any key from where we can do mass change in Debtor or Creditor data?

Yes. **Gateway of Tally > Chart of Accounts > Ctrl+H (Multi-Masters) > Alter.**

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10. Post migration, why both Buyer and Consignee details are shown though the option „Provide separate Buyer & Consignee details“ is not enabled in the supplementary details? OR Post migration, what will happen to the information provided in Buyer and Consignee details?

1. If there is any mismatch in Buyer (Bill To) and Consignee (Ship To) details, both the details will be shown irrespective of the configuration.
2. Country field is introduced in Consignee details to maintain consistency except type of registration as it is required only for the buyer. In such cases, both Buyer and Consignee details will be shown.
3. In few circumstances, few of the details like State, GSTIN, etc. was not being saved. Hence, post migration it will be shown blank and the same will be printed. To get the details, user can re-select the party in the Buyer/Consignee so that it would reflect correctly. For example, if these details were blank in the party master it was getting pre-filled from company, but the info was not being saved. This is been resolved so that on selecting the party again, it gets updated with appropriate Party details.

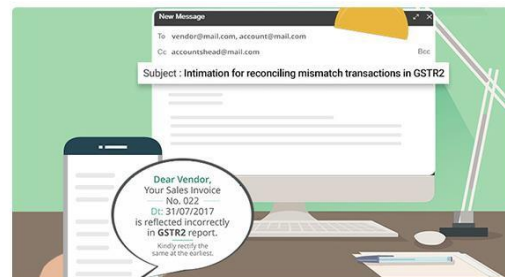
11.As Pin code field was given in the Supplementary details, why can't the information be shown in Supplementary details for the existing transactions?

Pin Code is a new field introduced in the Supplementary details. There could be possibilities that Buyer or Consignee details have been altered in the supplementary details (by selecting other party master/manually). Hence, it is not wise to show the pin code from the party master for the existing transactions. However, it will be shown in the supplementary details for the new transactions. On selecting the party again, it gets updated with appropriate details from the master.

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12. I used to see the Mailing name in Buyer and Consignee details in Release 6.x. Post migration, I am unable to see them. Why?

1. The mailing name can be seen by enabling the configuration 'Provide Mailing name' in the Party details sub-form of supplementary details.
2. For the existing transactions, the mailing name will be shown against the Mailing Name field and the Party name fields.

13. Post migration, the State & Country fields are shown as Not Applicable. Why?

- In few circumstances, the details like State, Country, GSTIN, etc. was not being saved. Hence, post migration it will be shown **Not Applicable** or blank. To get the details, user can re-select the party in the Buyer/Consignee field so that it would reflect correctly. For example, if these details were blank in the party master, it was getting pre-filled from Company but the info was not being saved. This is been resolved so that on selecting the party, it gets updated with appropriate Party details.
- The fields **State** and **Country** was not supported in the supplementary details (some voucher types did not have these State & Country for Consignee and some for Buyer as well). We have introduced these as default fields to maintain consistency and hence post migration, it will be shown **Not Applicable**.

14. In Release 6.x, on enabling the option **Print country with address**, the **State**, **Pin Code**, and **Country** were being appended to the address in the supplementary details. But now it is not happening. Why?

In Tally Prime, the **State** & **Country** will be available as default fields and the **Pin Code** information can be provided by enabling the configuration. Post migration, the details will be retained in the address for all existing transactions and the same will be printed.

15. I used to see the **Alt+M** button in the **Buyer/Consignee** details using which I was able to provide/alter the details manually in 6.x. I am unable to see them in Tally Prime?

In Tally Prime, it is made much simpler that you need not click a button to provide the Party details manually. Using **New Party** from the table or by just typing the party name, you will be able to provide the Party name.

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16.I am unable to see the Tax registration details of VAT, CST, and GST when the Party Registration Type is Unregistered/Consumer?

In Release 6.x, though registration types were shown as **Unregistered**, it used to allow to capture the Tax registration details. Post migration, on changing the registration type to **Regular** or **Composition**, you can see the details.

17.I had entered only Buyer details in the transactions. Post migration it is showing both Buyer and Consignee details. Why?

In these circumstances, though the details were shown under Buyer in Release 6.x, it was ideally getting saved under **Consignee** details and the same will be printed. This is resolved in Tally Prime. As the details are different, it is always good to keep the customer informed about the difference by showing **Buyer** and **Consignee** details rather than going with a wrong assumption thinking it is same. In order to get the details, user can re-select the party in the Buyer/Consignee so that it would reflect correctly or disable consignee details if not required.

18.I had entered Cash sales with only Buyer details in 6.x, post migration it is showing both Buyer and Consignee details?

In these circumstances, though the transaction is Cash Sales and the details were shown under Buyer in Release 6.x, it was ideally getting saved under Consignee details and the same was printed. This is resolved in Tally Prime. As the details are different, it is always good to keep the users informed about the difference by showing Buyer and Consignee details rather than going with an assumption that it is same details. In order to get the details, user can re-select the party in the Buyer/Consignee so that it would reflect correctly or disable consignee details if not required.

19.In Release 6.x, I had a provision to change the Place of Supply in Debit Note (Voucher mode) for Sales escalation transaction and had recorded transactions. Post migration, I am unable to see the field in the supplementary details. Why?

Post migration, there is no impact in the GST Returns though the Place of Supply is not visible in the transaction for the existing transactions. This will be taken up in our upcoming releases.

20.I had entered the Certificate No. & Date details in Sales Order and Delivery Note for certain nature of removals for Excise for Manufacturer. Post migration, I'm unable to view that information in the Sales Order and Purchase Order. Why?

Post migration, there is no impact in the CT-1 / CT-3 Outstanding reports though the Certificate No. & Date fields are not visible in the transaction for the existing transactions. As a workaround the details can be entered in narration until we support in our future release. This will be taken up in our upcoming releases.

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: : ₹ 72,250.00 : INR Seventy Two Thousand Two Hundred Fifty Only.	<table style="width: 100%;"> <tr> <td>Sub Total</td> <td style="text-align: right;">61,000.00</td> </tr> <tr> <td>CGST</td> <td style="text-align: right;">5,625.00</td> </tr> <tr> <td>SGST</td> <td style="text-align: right;">5,625.00</td> </tr> <tr> <td>Grand Total</td> <td style="text-align: right;">72,250.00</td> </tr> </table>	Sub Total	61,000.00	CGST	5,625.00	SGST	5,625.00	Grand Total	72,250.00
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Receiver's Signature	For ABC Company Ltd Authorised Signatory								
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21. On selecting a different party in alteration/duplicate mode of a transaction, the details were not being changed as per the newly selected party? Is this handled now?

On changing the party, a message is shown as 'You are changing the Party ledger. Do you want to update the Party's address and Tax Registration details for the transaction? Yes/No'.

1. On selecting Yes:

- the newly selected party details will be updated in both the Bill To & Ship To (same/different) details.
- in case of Purchase cycle, only the Supplier details will be changed with the newly selected party details and the Consignee details will get refreshed with the Company's details (same/different).

2. On selecting No:

- the newly selected party details will not be updated rather it will retain the information of the previous party.

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22. In Tally Prime, the flexibility is given to create a new Emirate in the supplementary details but the same is not available for Emirate (POS) field. Why?

The current design of Emirate (POS) is a hard-coded list. However, it will be enhanced in our future release.

23. In Tally Prime, when the company's name and the party name are the same, the details of the party ledger get pre-filled in the Consignee details for purchases instead of Company details. Why?

Ideally, businesses having branch(es) will have some differentiation in the party/ledger names for easy identification in the book of accounts. As the Name and Mailing names are available separately in the supplementary details, the party is given the priority and hence it gets pre-filled from the party master. However, user can provide the Company's address details manually.

24.I used to see the option „Print default name and address of party“ in the F12 configuration in Release 6.x. Where do I find this option in Tally Prime?

The above configuration is changed to ‘Show name and address from party master’. This is now moved to print as it is related to printing. Also, the option ‘Show Contact details’ in the print will appear only if Provide Buyer Details or Show name and address from party master is enabled. The functionality is retained as per Release 6.x except the placeholder.

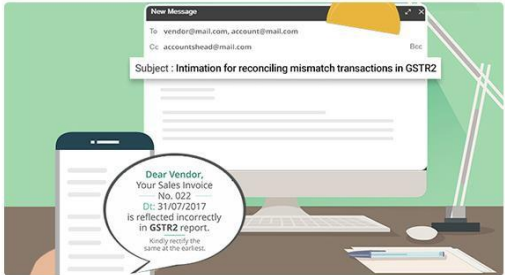
25.Can I choose not to print Consignee details in the invoice?

Yes, you can choose not to print the consignee details in invoice by disabling the printing configuration Show Consignee details.

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26. Though the threshold limit is below, I've entered the e-Way Bill details using More Details. I am unable to generate the e-Way bill from transaction although the configuration „Export e-Way bill after saving Voucher“ is enabled in voucher. Why?

If the e-Way Bill details are filled for an invoice which is lower than threshold limit, it means that the threshold is incorrectly configured in F11. This will help you export e-Way Bill directly from transactions. As these are exceptional scenarios where you want to export the e-Way Bill for invoice, which has value lower than the threshold limit it is wise to verify the details from e-Way Bill report and for all such invoices you can export e-Way Bill from report provided, after verification.

27. Post migration, the bill reference for POS invoices is not being generated. Why?

For the bill reference to be generated, enable the configuration 'Use default Bill-wise details for Bill Allocation' in the Sales voucher.

28. There were only sales, purchase, journal, debit note, and credit note registers earlier. However, now there are few more registers added like contra, payments, receipts, receipt note register, and delivery note register. How is this beneficial?

With the new registers added in Tally Prime, users do not have to go to Contra or Payment and then user filter to view Contra or Payment Registers. New registers are included for all voucher types for easy identification and navigation.

29. Why am I still not able to view graphs and other interactive charts in Tally Prime?

Currently, team is in the process of understanding the business benefits of providing this capability in the product and in parallel, trying to come up with a simplified design that would make this feature more robust and usable.

30. When I am looking at the Stock Summary and there is negative stock, I want to know the purchase order pending details for only the negative stock item. Can Go To become context specific and show me only purchase order pending for that Item?

If the Purchase Order Pending report is opened from Stock Summary, then it will show all pending order details for the period and stock items shown in Stock Summary.

However, if the Purchase Order Pending report is opened from the report showing only the negative stocks, then it will show pending orders for these stock items only.

With an objective to bring consistency in the right buttons across reports, the daily button was removed from reports listing vouchers.

The observations in voucher listing reports included:

- A. Ledger Vouchers
- B. Stock Item Vouchers
- C. Batch Vouchers
- D. Godown Vouchers
- E. Cost Centre Vouchers
- F. Group Vouchers

In these reports, Group Vouchers has only Monthly, Ledger Vouchers has both Monthly and Daily and the rest of them have only Daily. Now, all of these have Monthly button only.

After navigating to periodic report (default is monthly view), you will have the facility to change the view to daily, fortnightly, half-yearly, yearly, etc. And this can be achieved using **Ctrl+F6** (Monthly), **Ctrl+H** (Change View) or **F12** (Configure).

31. Why are e-Sugam reports not available in Tally Prime?

e-Sugam has been replaced by e-Way Bill systems and therefore, e-Sugam reports will not be required any longer. However, in case you feel that you may need access to earlier period e-Sugam reports in the future, please take a backup of your data before moving to Tally Prime. You may install earlier version of Tally, which you were using, restore the backup of your data in that version, and continue to access earlier period reports from that. Alternatively, you may take hard copy or export a copy of those on your system and store them for future reference.

32. Why is Schedule VI Balance Sheet and Profit or Loss removed from the product?

To be very frank, MCA reports have undergone a lot of changes in the past. In fact, Schedule VI has been replaced by Schedule III reports. We have supported those old formats and have not been able to keep pace with the evolution in requirements of MCA reports. Even though there are users who look at Schedule VI report from Tally to fill their Schedule III reports and complete MCA formalities, on many occasions these are found to be unusable as per the latest needs of the MCA reports. Therefore, we have taken this call to remove these reports from the current version of the product. We will bring them back when we are in a position to take custody of it and provide up to date and most enriching experience of using MCA Reports.

33. Why is LBT removed from the product?

LBT has been abolished in Maharashtra since 1st August 2015, and users are not required to file LBT returns anymore. Therefore, call has been taken to remove this feature from the product. However, in case you feel that you may need access to earlier period returns in the future, please take a backup of your data before moving to Tally Prime. You may install earlier version of Tally that you were using, restore the backup of your data in that version, and continue to access LBT Reports of the earlier period. Alternatively, you may take hard copy or export a copy of those on your system and store them for future reference.

34. Does Tally Prime support E-Faktur? Why not?

Though E-Faktur is not supported directly from the product, users can export Sales Register in Excel with Pivot details. The information available in the exported Excel file can be copy pasted in the E-Faktur template.

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35.Stat extensions: All these days, all features were available directly to me when I need it, but now I have to do extract steps to get the required statutory information. Why is it so?

We have taken this as a conscious decision in relation to the legacy tax features. These legacy indirect taxes are already subsumed in to GST. Most of our users are already migrated to the new tax regime and will not require to use old stat features anymore. However, keeping those users in mind, who are still impacted by old stat regime, the masters and transactions will continue as is in the product. However, if you require return forms from the product, we request you to download the extension available on our website.

36.I use Tally. ERP 9, version 4x, I want to use the stat available, will I be able to use the same post when I upgrade to Tally Prime.

Tally. ERP 9 version 4.x and Tally Prime will continue to work subject to installed in different folders. You need to download the Extension for Tax installer to view reports of VAT, Service Tax, and Excise.

36.In TamilNadu, VAT Form-I\CST Form-I\VAT Form I-1 is not available in Tally Prime.

After introduction of e-C tax in 2016, the VAT Form-I\CST Form-I\Vat Form I-1 is no more valid. Hence, these are not available in Tally Prime.

37.How are the GST Rates defined for various products/services category in Tally Prime in an easy and accurate manner?

Refer to the GST Rate Setup topic for more information.

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Banking

1. Facility to Collect Payments Online

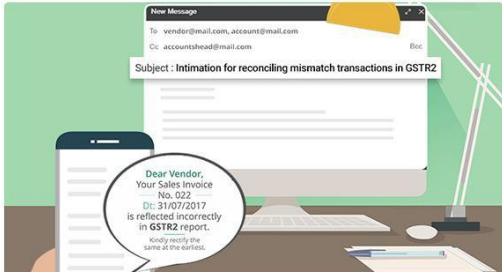
Scenario: Digitisation has proved to take a revolution in India. Online Book Keeping system like Quickbooks, Zoho Books, etc. is already providing a facility to collect payments online through Net Banking, Credit Cards, etc. However, none of the offline accounting software are providing this feature as of now. Tally can take the chance of it. Collecting payment online is very easy and easy to configure as well. Tally can easily tie-up with Payumoney, CC Avenue, etc. in order to set-up users account for free of cost. For every transaction, it will charge the TDR and nothing else.

Tally has considered to provided the facility to collect payment online. Our team is in touch with different payment aggregators like GPay, PayU, Ingenico, Billdesk, PayTM, etc. We have noted this requirement and planning to provide it in the near future.

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Printing

1.How do I print in quick draft mode?

For current transaction/report -> After pressing Alt+P -> Select Current -> F12 (Configure) -> search for (/scroll to/select) Print Format and select Quick Draft.

For other transaction/report -> After pressing Alt+P -> Select Other -> F12 (Configure) ->search for (/scroll to/select) Paper Type and select Quick Draft.

If in GOT, after pressing Alt + P ->Select Print Configuration -> search for (/scroll to/select) Paper Type and select Quick Draft.

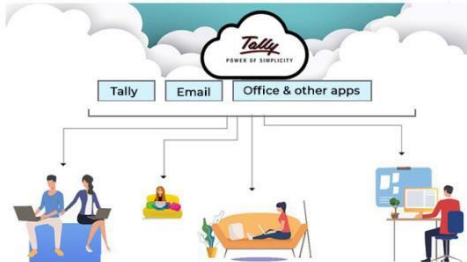
2.I am not able to find the menu item, Multi-Account Printing. How do I navigate to multi-account printing menu?

Follow this path in TallyPrime Release A: Press **Alt+P** (Print)
> **Configuration** > type and select the multi-account printing with other configuration settings.

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3.Multi-account printing option was available in Gateway of Tally in Tally. ERP 9 until Release 6.x. Why is it not available in Tally Prime?

Multi-account printing will now be available under the **Print** menu that is available under the top menu. Now, you can easily connect with the context and find relevant functionality over there.

4.Saving printer setting for each voucher type is required as payment will go for the cheque printing machine, and sales invoice printing will go to another printer. Currently, printer selection for printing any document is limited to only one printer.

We are in the process of understanding entire business needs considering the maximum usage of features and its flexibility to align with different printers for default printing. We are planning to introduce it in our next release(s).

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5. As a user, how do I know if there is a missing page out of whole pages during printing? During printing the pages, do I have access to an option like print 1 of 10 pages?

We have an option to print page numbers in the document using **Ctrl+P** (Print) > **C** (Configure) > set **Show Page Number** to **Yes**. This will print the page numbers in the document and will help in tracking the missing pages

6. How can I save paper while printing an invoice in Tally Prime?

1. From the invoice, press **Alt+P** (Print) > **Current** > **Configure**.
2. Type **Optimize Printing to Save Paper** and press **Enter**.
3. Enable **Choose details to show second page onwards** and disable the details which you do not require to print on every page.
4. Save the configurations and print your invoice.

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Configurations

1.My cheque printing configuration will change or remain the same after I update to Tally Prime?

Any cheque printing configuration that has been configured/set will continue to exist and remain the same. There will be no change in the same.

2.How to have a default view of various screens so that I don't have to configure it every time?

(The user must be enabled to set the default view of screens. Tally is providing various options to enable a user for data accessibility, like Columnar, Auto Column, etc. However, the user is required to set these options each time as per the need. The option for setting the default view of screens at various levels can help the users to set the software as per their requirement so that it doesn't require multiple steps to perform each time.)

The requirement is partially solved in Tally Prime with Change View. However, other elements are considered as part of our future releases, and facility would be provided in each of the report for user to set default value/views which would persist thereafter. This facility will allow users to view report in similar way each time they enter.

3. Why am I not able to allow configurations to be set at company level so that data entry operators cannot change it?

All F12 configurations are meant to assist users by personalising the view and to handle various business diversities, as they feel comfortable with.

On the contrary, if we have this at the company level, it will be common across all users, which will defeat the flexibility we want to give to each user. Also, some of these will then be required to change in each company which will make it a tedious experience for our customers.

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Application & Account Management

1.How can I upgrade to the latest release? Earlier, I was supposed to click on "version and update section" and the click on update. Now, what needs to be done?

Other questions:

A. Why am I not able to find product info panel items?

B. How do I know the release number of Tally?

In Tally Prime, we have enhanced the experience to help you to find almost all the information about the deployment at a single location and also about the environment in which it is running from **F1 (Help) > About**.

You would require to navigate to update report and then start the update process. Or from the About report, you can check whether the new release is available and navigate to update report to start update.

2.How to see my serial number, account ID, TSS expiry details?

All these info along with host of other info about your Tally installation and environment can be accessed from About Page.

3.It was easy for me to know the licensing details, especially in the educational mode from the calculator panel, but now I have to go the About page, which is a matter of discomfort.

It will continue to be easy for our users to understand whether his application is in license mode or not, by viewing the product identity at the title bar.

With this approach, you will not need to read through the content/description as was the case earlier, but the visual clue will indicate it much faster manner. Unlike the previous case where the panel could have got hidden due to user choice, in the new approach, the title bar it is discoverable always. Additionally, if you want to get complete information you can always go to the About page for the same.

4.About Page: Can we also see info on other software like MS Office/Excel, ODBC, PDF Writer, on which Tally Prime has dependency?

About report contains information of application, license, data, TDLs, and the deployment information.

5.How will the user be told of the failure of activities such as those related to TNS or Browser when the calculator is not visible?

When an activity fails, user must be prompted a message to notify the failure. In case of the sequence of failure messages, the user will be prompted to check the Event Log report where the Calculator Panel messages will be redirected to. This report is capable of being filtered as per the functionality.

6.Why did you remove Control Center & Support Center from the product where it was easy to do things. Now I need to navigate to portal only but not in Tally. Why is it so?

These facilities have always been available from the web too. However, the experience on the web was different from the experience provided in the product/application, which was confusing to the users.

To provide a uniform, seamless, and convenient experience, we have moved it to the web. The link of the web is also available from within the product.

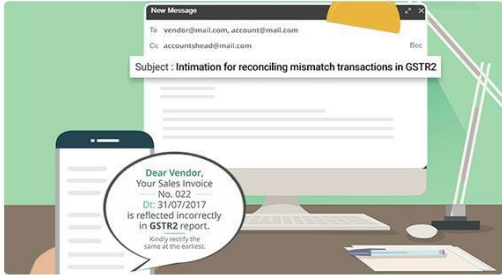
7. Why am I not able to use the SMS feature in Tally Prime? I was able to use it till Tally. ERP 9 Release 6.x.

Since this was to help in getting information when the user was on the move, we have substituted this with reports on browser which has much more information across many reports for those who want to access it on the move.

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Licensing, Remote Access & Synchronisation

1.Can Tally. ERP 9 and Tally Prime Co-Exist? if yes, how many days it can co-exist?

In order to support a specific use case of users who require to work in both Tally. ERP 9 and Tally Prime Release A using same license instance, support for co-existence is provided in the Tally Prime Release A Gateway server. This allows individual products to be used in licensed mode with the same deployment.

The number of days it can support co-existence is a business decision considering various aspects including customer needs (due to statutory and non-statutory reasons)

2.TVU user licensing? Will it work after upgrading from Tally. ERP 9 to Tally Prime Release A?

TVU is a license entitlement, and it will work as long as the license supports a specific release. For the specific scenario mentioned in this question, as the license is valid for both Tally. ERP 9 as well as Tally Prime Release A, the customers migrating from Tally. ERP 9 to Tally Prime Release A can avail all the entitlements of the underlying license including TVU

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3.What are the system changes expected to support this transition to Tally Prime Release A? Can a user have both Tally. ERP 9 and Release A and move between them?

In order to support a specific use case of users who require to work in both Tally. ERP 9 and Tally Prime Releases A using the same license instance, support for co-existence is provided in the Tally Prime Release A Gateway server. This allows individual products to be used in licensed mode with the same deployment.

Thus, a Tally.ERP 9 client and Tally Prime Release A client can point to Tally Prime Gateway for the purpose of getting a license.

4.If I use multiple Tally versions, will I have to update all to Tally Prime to use the data sync or remote access?

Yes, all Tally applications need to be updated to Tally Prime in order to use data sync and remote access.

Backward and forward release compatibility is not there for data sync or remote access.

5. Why am I not allowed to synchronise or carry out remote access between Tally. ERP 9 And Tally Prime?

The data model used in Tally. ERP 9 is different from the one used in Tally Prime. If synchronisation and remote access are allowed between Tally. ERP 9 and Tally Prime, this may render the data inaccessible. Hence, for user's benefit, we do not allow Remote & sync to work with older versions.

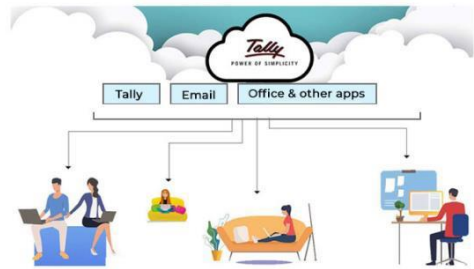
6. When I upgrade to Tally Prime, can I use both Tally. ERP 9 and Tally Prime in the same system with the license that I own currently? How do I reactivate license for Tally Prime?

Yes, you can use the same license for both Tally. ERP 9 as well as Tally Prime. In Tally. ERP 9, you will continue to work in the same manner as it has been today. Kindly refer the help link for the same. For Tally Prime, you can activate and reactivate from the license management screen. Kindly refer to help for a step-by-step guide.

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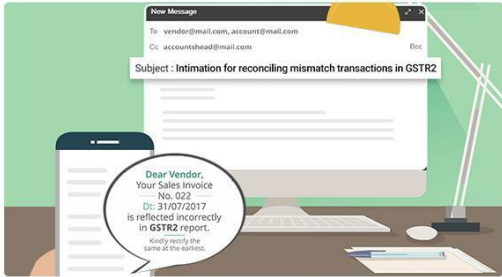
7. I am using previous versions (4.x, 5.x) of Tally. Can I directly move to Tally Prime or should I follow some process?

For Release 4.x or earlier, moving to Tally Prime is a manual process. The user needs to download Tally Prime setup from download page of the Tally Solutions portal, run the setup, and follow steps.

GST Reminder

Save ITC loss by sending GST reminders using Tally

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New Message
To: vendor@mail.com, account@mail.com
Cc: account@head@mail.com
Subject: Intimation for reconciling mismatch transactions in GSTR2

Dear Vendor,
Your Sales Invoice
No. 022
Dt: 21/07/2017
is reflected incorrectly
in GSTR2 report.
Kindly rectify the
same at the earliest.

8.How to buy Tally from within the application?

In the past, the option to buy Tally License was available from within the application as well as from the website. However, the experience of the website was different from the experience provided in the product/application, which was confusing to the users.

To provide a uniform, seamless and convenient experience, we have moved it to the website.

9.When I upgrade to Tally Prime, does TSS renew automatically?

Your TSS renewal date will not get affected by any product update including Tally Prime. Current renewal date remains the same.

10.Is Remote Access feature possible in Tally Prime?

Yes. Refer to the Remote Access topic for details.

Multiple branch Management in Tally

Maintain multiple GSTNs in one Tally Company.

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11.Is Tally Prime a web-based application? Can I access it from anywhere?

No, currently Tally Prime is a system-based application that works on Windows operating systems. If you would need to view the reports, you can view it on any browser.

12.Does Tally Prime provide online remote access login like QuickBooks?

Tally Prime is a system-based application and has Remote Access capability to access and work on the data anywhere by installing the application. Tally Prime also supports accessing reports on browsers to view the reports anywhere; however, currently, it does not allow editing of data through browsers.

13.How to configure Synchronisation in Tally Prime?

Refer to the Synchronisation topic for more details.

14.How do I renew my TSS?

Refer to the Tally Software Services page for more details.

15. Is there any change in the Synchronisation process in Tally Prime?

There is no change in the synchronisation process. The discoverability and navigation have been enhanced.

16. How to view the details of the Tally Prime version similar to what was shown in the bottom panel in Tally. ERP 9?

To get the license information, do any of the following:

- Click the text Tally Prime **Gold** or **Silver** available on the top-left corner of the application.
- Press **F1** (Help) > **About**.

17. If an existing customer buys a new license, can the license be activated on Tally. ERP 9?

Yes, you can activate the new license for Tally. ERP 9. However, any enhancement in the future will be done only for Tally Prime. We have stopped feature updates for Tally. ERP 9.

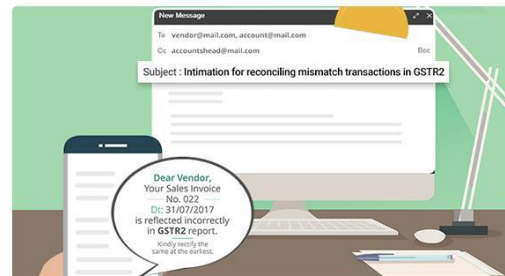
18. Do we have to reconfigure the Synchronization settings in Tally Prime?

If you update Tally Prime on your existing Tally. ERP 9 setup, then all your existing configurations will get carry forwarded to Tally Prime. If you install as a new installation, then you have to newly setup sync as it is part of the config file.

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Data Management & Exchange

1.How do I load Tally data into MS Excel/Word?

Data can be loaded in MS Excel using ODBC bridge. Enable ODBC in application settings of the Tally client. Then in MS Excel, go to **Data > Get Data > From other sources > ODBC**. The company name will be listed in the DSN. Once you select the company, you can select the values that needs to be loaded.

No enhancements are executed with respect to ODBC in Tally Prime Release A.

2.How can the data available in other software be migrated to Tally Prime? Is there any intermediary or third-party tool available?

Please reach out to your Tally Partner for assistance on the same.

3.I do not find the menu item, Import of Data. How can I import the masters/transactions?

In Tally Prime Release A, in the top menu under **Import**, you will be able to import masters and transactions and set other configuration information too.

4.Can we export data from Tally Prime and import in the older releases and vice versa?

Yes, system will support the export and import data from Tally Prime to the older releases and vice versa. Import will be supported only in XML format.

5.When I upgrade to Tally Prime, should I manage new database or can seamlessly migrate?

Moving from Tally. ERP 9 to Tally Prime is a seamless process. All new enhanced migration experience is designed to assist moving to Tally Prime seamlessly.

6.I am not able to find Split in the menu. Has it been removed? If not, how can I access it?

Split will be available from Top Menu. This change is for providing you with ease of access.

7. Most of our customers will be exporting the data from Tally either to excel, PDF, or other formats in order to share the data for any internal analysis. Export location or export path which is made available on export screen in the Release 6.x is very helpful. While these details are visible in the export screen, modification is moved into configuration in Tally Prime.

Users will have a challenge in discovering the way to change the format or path.

The intention is to bring consistency across Print/Export/E-mail modules. Users need to select configure to change the location and/or path, and also configure functional configuration as required from a single place. Also, every time changing the file format or folder path or export or E-mail to is non-frequent since the configurations do not change frequently. This is done in order to support one-click send for faster task completion, keeping the fields in landing page of export/print as read-only. However, there would be few circumstances that users will need to change. In such scenarios, users can navigate to configuration and change.

8.If I use multiple Tally versions, will I have to update all to Tally Prime to use the data sync or remote access?

Yes, all Tally applications need to be updated to Tally Prime in order to use data sync and remote access

9.When we have to connect multiple companies, Tally Prime allows only to connect one company at a time which will become a time-consuming activity when compared to Release 6.x where users are allowed to connect multiple companies in a stretch.

As a part of Release, A, a consistent user experience is provided across the product for single-company selection. We totally understand the need for choosing multiple companies together. We will be definitely including it across the product for a seamless experience. In addition, there are more use-cases for multiple companies, which we will also be solving to enhance your experience.

Renew your TSS to get TallyPrime

Get TallyPrime and all other upcoming updates with TSS renewal

Renew TSS now



10. In Release 6.x, when a user loads a single company and click F4, company used to connect, while in Tally Prime, user is expected to click alt K + O, select the company from the list (here, the list contains only one company), only then company gets connected.

In Tally Prime, the right bar buttons have been made context-specific rather than having all items like in Tally. ERP 9. This leads to decluttering of the overall visual interface.

While we understand that the one-step activity in Release 6.x is now in two-steps in Tally Prime, the benefit in Tally Prime is that using the same key (Alt+K and then O), the user has the flexibility to connect company from anywhere in the product without losing the current context, and not only from Gateway of Tally.

Digital Signature in Tally

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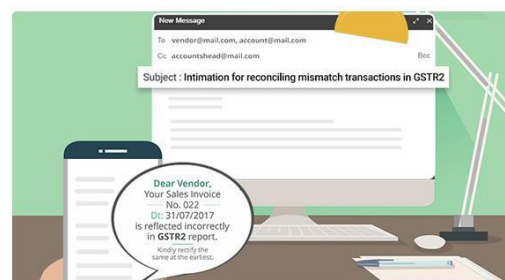
11. During sync, it was always helpful to get the exchange details or error details in the calculator panel, which triggers the user to know the status of sync or identify and get the necessary correction in case of any error. In Tally Prime, the user should always get into event log to check if the sync is successful or fails.

The calculator panel is hidden from Tally Prime onwards. This is done to provide a clutter-free environment on Gateway of Tally. The Event Log is provided with the intent to remove junk messages (technical errors) which the user does not understand. Also, the user has better flexibility to filter the messages in the Event Log based on Event Type and Event Category.

GST Reminder

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12.A prompter on the sync success or failure will be helpful to the user. For each sync success or failure, we are expected to go to Event Log to know the status unlike Release 6.x, where we used get all the details in calculator panel.

For Tally Prime, it is recommended that the user should check the Event Log, which is accessible across the product from Top Menu > F1 Help > Troubleshooting > Event Log post synchronisation to check the status of the activity.

While we understand that a prompt would help, we are working on it, and you can expect this in our future releases.

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13. What is the migration process from an older version, Tally. ERP 9 to Tally Prime?

Migration process remains the same for Tally. ERP 9 Company data to Tally Prime Company data.

Tally Prime will detect companies from Tally. ERP 9 and show the status as migration required in the company selection table. Selecting the company will ask for the migration of the company.

Once the user chooses to migrate, the company data will be migrated and made compatible with Tally Prime.

Lower versions will not be able to use the same company data once migrated.

Lower versions would require to rewrite the data again in the respective release to use the Tally Prime compatible data

14. Will Tally Prime data be compatible with Tally. ERP 9?

Tally Prime will not be compatible with Tally. ERP 9 (or even the lower versions).

Lower versions will not be able to use the same company data once migrated. Lower versions would require to rewrite the data again in the respective release to use the Tally Prime compatible data.

15.Can we export data from Tally Prime and import in Older Release and vice versa?

Yes, the system will support the export and import data from Tally Prime to older releases and vice versa.

16.When I upgrade to Tally Prime, should I manage a new database or I can seamlessly migrate?

Moving from Tally. ERP 9 to Tally Prime is a seamless process. All new enhanced migration experience is designed to assist moving to Tally Prime seamlessly.

17.Will I be able to use the same data in Release 6.x and Tally Prime Release A?

In Tally, we always try to design our product to give the best performance in given situations. Hence, similar to our OS decision where Tally Prime will be supported only on 64-bit OS and Windows 7 onwards, we have taken a decision to not support 32-bit ODBC application, and users should upgrade to 64-bit ODBC.

18. When data is migrated, favoring name in bank allocations is defaulting as No.

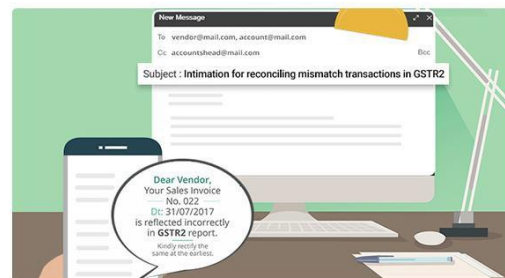
This behavior is retained as it exists in Release 6.x. When user upgrades in Release 6.x folder, the current cfg file will retain and the existing configuration will remain as is.

If users install Tally Prime in a new folder, the default configurations will not get set and they will need to manually configure this behavior.

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19.If the company is already loaded and after that if we do the Synchronization setting using Alt+Z (Exchange), the application gets restarted. After that, the same company does not open automatically. We need to choose the path again and load the company. But in Release 6.6.3 or earlier, it used to load the same company.

Tally. ERP 9 had a different architecture compared to Tally Prime. In Tally. ERP 9, restarting the application has a capsule-based approach whereas from Tally Prime, that approach is not followed and application restarts. As you will generally not need to change client/server setup multiple times, this should have a minimal impact.

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Connected Services

1.I heard Tally is offering connected services.

Can I view reports in the browser?

Can I do data entry using browser?

Can I share data over WhatsApp?

Does this also mean that Tally will keep a copy of my business data?

Edit on Browser - At present, Edit in Browser is not available. We are working to offer this feature in our upcoming releases.

Share the information through WhatsApp - When viewing reports in browser, you can download reports or invoices in PDF and Excel format. This can be printed or shared as is through any medium.

How secure is my business data when accessed via web browsers?

Your business data is secure as the data remains with you, and is not stored anywhere else. Further, you can decide who can access different reports.

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2. Some partner told me Tally Prime is cloud-based? What does it mean?

- a. Can I store my data in cloud?
- b. Is my data secured? Or should I worry?
- c. If tally is still an installable software, what did he mean by cloud?

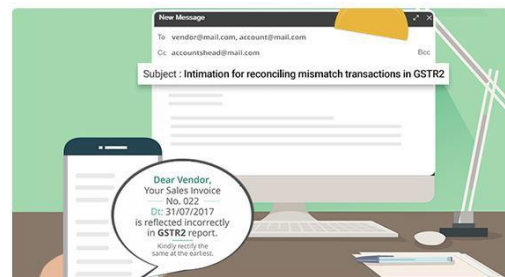
Tally has been an on-premise software and will continue to provide a seamless experience being an on-premise software in Tally Prime as well.

However, as per new TVU licensing policy changes, you can use Tally if deployed using virtualisation technologies like RDP, RDS, Citrix, etc. that are bought from Third Party Providers directly or through Partners.

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Audit

1. Audit Journals is used by Chartered Accountants to finalize the books of the clients and is very useful. Can we bring it back in the product?

We appreciate this feedback. We are sure there are certain features in the Audit & Compliance that are genuinely useful for the Chartered Accountants, and they may be using it extensively.

However, when seen as standalone features, these features make no sense as they are tightly connected in audit environment. We have removed Audit & Compliance from the product since we felt these features are rendering unusable due to various experience concerns. We will relook at all these aspects together in the future.

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Generate digitally signed invoices from Tally

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2. Audit working papers is appreciated by Chartered Accountants in whichever events it is being presented. Can we bring it back in the product?

We have taken a conscious call to remove audit features from the product since we genuinely feel that the features and tool are not usable in their current form. We say that they are unusable because of their performance and design. Some of them are found to be outdated. We will relook at all these aspects in the future.

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A) Why Tax Audit and Stat Audit has been removed in Tally Prime?

B) Is Tax Audit supported in Tally Prime? C) Is Stat Audit supported in Tally Prime?

We haven't kept pace with the changes applied by Government or Tax Authorities in relation to Tax and Stat Audits. The reports/tools provided in the product are outdated in that sense, though our customers have continued to use them since they were able to derive some value from these tools. However, at times, these tools become unusable for the purpose that they were expected to solve. Therefore, we have decided to deprecate these features from Tally Prime Release A. We will make them available in the future when we are in a position to take custody of it and provide up to date and most enriching experience of using Tax and Stat Audit features.

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TDLs & Add-Ons

1.I am not finding the button Tally Shop. How can I buy an add-on?

These facilities have always been available from the web. However, the experience on the web was different from the experience provided in the product/application.

To provide a uniform, seamless, and convenient experience, the activities can be performed from a Unified Account Portal through web.

2.Can my customized files be executed in the latest release?

Your customization might need a migration. We will be working with partners and ensure that your customization will be compatible with Tally Prime.

3.Will Tally Shop be available in Tally Prime?

In the past, the TallyShop option was available in the application as well as on the website. However, the experience of the website was different from the experience provided in the product/application which was confusing.

To provide a uniform, seamless, and convenient experience, we have moved it to the web, the link of which is also available in the product.

4.What about TDL changes in Tally Prime? Will it be a major effort for making existing TDL to make it compatible?

There is no change in TCP compilation format. Hence, a re-compilation or migration would not be required. We have ensured for backward compatibility within TDL code wherever possible. However, to introduce new capabilities and experience in Tally Prime, minor changes have been implemented in the default code. Hence, there is a possible chance that the TDL would have to be re-vamped or re-coded. We would be providing complete assistance to partners for quick compatibility of customisation in Tally Prime.

5.What about TDL support for Tally Prime?

It will continue to exist as it exists today for Tally. ERP 9.

6.How can I load my old TDL into Tally Prime?

Refer to the Deploy TDLs and Add-Ons topic for more information.

7.I have TDL for invoicing in Tally. ERP 9. How will the TDL work once I upgrade to Tally Prime?

The existing customisations done on Tally. ERP 9 may require migration to Tally Prime. It is recommended that you kindly contact your Tally Partner.

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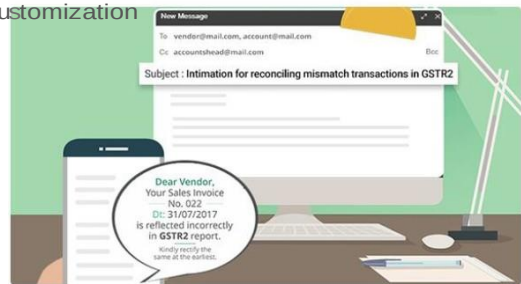
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